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BEFORE THE ARIZONA CORPORATION COMMISSION 1 2005 OCT | | P 1: 35 2 **COMMISSIONERS** AZ CORP COMMISSION 3 JEFF HATCH-MILLER, Chairman DOCUMENT CONTROL WILLIAM A. MUNDELL 4 MARC SPITZER MIKE GLEASON 5 KRISTIN K. MAYES 6 In the matter of: **DOCKET NO. S-03550A-04-0000** 7 ARTHUR B. COOPER CRD #1856331 **SECURITIES DIVISION'S** 8 8025 E. Redwing MOTION TO ALLOW TELEPHONIC TESTIMONY Scottsdale, Arizona 85250 9 LINDA EBINGER-COOPER 10 CRD # 1353173 8025 E. Redwing 11 Scottsdale, Arizona 85250 12 Respondents. 13

The Securities Division of the Arizona Corporation Commission hereby moves for leave to present the telephonic testimony of prospective Division witnesses Edward Morrell and Peter Hudson during the hearing of the above-referenced matter beginning on November 1, 2005. This request is submitted on the grounds that, although these individuals can provide testimony that will provide key information at this administrative hearing, special circumstances prevent their actual appearance in Phoenix, Arizona during the course of this proceeding.

For this primary reason, and for others addressed in the following Memorandum of Points and Authorities, the Division's Motion to Allow Telephonic Testimony should be allowed.

Respectfully submitted this day of October, 2005.

Wendy Coy

Attorney for the Securities Division of the Arizona Corporation Commission

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MEMORANDUM OF POINTS AND AUTHORITIES

I. INTRODUCTION

The Division anticipates calling Edward Morrell ("Morell") and Peter Hudson ("Hudson") as central witnesses to this hearing. Morell and Hudson can offer probative testimony as to this case. In so doing, both can provide evidence supporting a number of the allegations brought by the Division in this case. Morrell lives out of state in Connecticut. Hudson lives out of state in California, and works a full-time job. As such, the burdensome task of traveling to Phoenix to provide testimony in person is impractical.

The prospective witnesses above can offer highly probative evidence in this matter, yet face one or more obstacles that prevent their appearance at this hearing. The simple and well-recognized solution to this problem is to allow for telephonic testimony; through this manner, not only will relevant evidence be preserved and introduced, but all parties will have a full opportunity for questioning - whether by direct or cross-examination.

II. ARGUMENT

A. Telephonic Testimony in Administrative Hearings is Supported BothUnder Applicable Administrative Rules and through Court Decisions

The purpose of administrative proceedings is to provide for the fair, speedy and cost effective resolution of administratively justiciable matters. To effectuate that purpose, the legislature provided for streamlined proceedings and relaxed application of the formal rules of evidence. Specifically, A.R.S. § 41-1062(A)(1) provides for informality in the conduct of contested administrative cases. The evidence submitted in an administrative hearing need not rise to the level of formality required in a judicial proceeding, as long as it is "substantial, reliable and probative." In addition, the Commission promulgated rules of practice and procedure to ensure just and speedy determination of all matters presented to it for consideration. *See*, *e.g.*, A.A.C. R14-3-101(B); R14-3-109(K). Allowing Morrell and Hudson to testify by telephone retains all indicia of reliability and preserves Respondents' right to cross-examination.

Consistent with these administrative rules, courts have routinely acknowledged that telephonic testimony in administrative proceedings is permissible and consistent with the requirements of procedural due process. In *T.W.M. Custom Framing v. Industrial Commission of Arizona*, 198 Ariz. 41 (2000), for instance, the appellant challenged an validity of an ALJ's judgment, partly on the fact that the ALJ had allowed two of the Industrial Commission's witnesses to appear telephonically. The Court initially noted that telephonic testimony was superior to a mere transcription of testimony because the telephonic medium "preserves paralinguistic features such as pitch, intonation, and pauses that may assist the ALJ in making determinations of credibility." *See T.M.W. Custom Framing*, 198 Ariz. at 48. The court then went on to recognize that "ALJs are not bound by formal rules of evidence or procedure and are charged with conducting the hearing in a manner that achieves substantial justice." *Id.* at 48, *citing A.R.S.* § 23-941(F). Based on these observations, the Court held that the telephonic testimony offered in this case was fully consistent with the requirement of "substantial justice."

Other courts have reached similar conclusions with respect to the use of telephonic testimony in administrative and civil proceedings. In C & C Partners, LTD. v. Dept. of Industrial Relations, 82 Cal.Rptr.2d 783, 70 Cal.App.4th 603 (1999), an appellate court was asked to review a trial court's determination that a hearing officer's admittance of an inspector's telephonic testimony violated C & C's due process rights and prejudiced C & C by preventing it from cross-examining the inspector's notes. The appellate court rejected the trial court's conclusions, holding that 1) cross-examination was available to C & C; and 2) that administrative hearing of this nature need not be conducted according to the technical rules relating to evidence and witnesses. C & C Partners, 70 Cal.App.4th at 612. In making this determination, the court in C & C Partners found particularly instructive a passage from Slattery v. Unemployment Ins. Appeals Bd., 60 Cal.App.3rd 245, 131 Cal.Rptr. 422 (1976), another matter involving the utilization of telephonic testimony. In Slattery, the court described administrative hearings involving telephonic testimony as:

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"a pragmatic solution, made possible by modern technology, which attempts to reconcile the problem of geographically separated adversaries with the core elements of a fair adversary hearing: the opportunity to cross-examine adverse witnesses and to rebut or explain unfavorable evidence."

Id. at 251, 131 Cal. Rptr. at 422.

Based on similar reasoning, a number of other state courts have recognized that, in the case of administrative and sometimes civil proceedings, telephonic testimony is permissible and consistent with the requirements of procedural due process. *See, e.g., Babcock v. Employment Division*, 72 Or. App. 486, 696 P.2d 19 (1985) (court approved Oregon Employment Division's procedure to conduct entire hearing telephonically); *W.J.C. v. County of Vilas*, 124 Wis. 2d 238, 369 N.W. 2d 162 (1985) (court permitted telephonic expert testimony in commitment hearing). Ultimately, courts considering this issue have reached the conclusion that, at least in the case of administrative hearings, "fundamental fairness" is not compromised through the allowance of telephonic testimony.

The telephonic testimony request in the present case fits squarely within the tenor of these holdings. The Division is seeking to introduce the telephonic testimony of witnesses that could otherwise not testify; the prospective testimony of these witnesses will be "substantial, reliable and probative," and will meet all requirements of substantial justice. In other words, evidence bearing on the outcome of this trial will not be barred, and respondents will still have every opportunity to question the witnesses about their testimony and/or about any exhibits discussed.

B. The Arizona Corporation Commission has a well-recognized History of Permitting Telephonic Testimony during the Course of Administrative Hearings

In light of the relaxed evidentiary and procedural rules governing administrative hearings in this state, and because telephonic testimony does not jeopardize the fundamental fairness underlying these proceedings, this tribunal has repeatedly recognized and approved the use of telephonic testimony in their administrative hearings to introduce probative evidence. This position has been borne out in a number of previous hearings. See, e.g., In the matter of Calumet

Slag, et al., Docket No. S-03361A-00-0000; In the matter of Chamber Group, et al., Docket No. 03438A-00-0000; In the matter of Joseph Michael Guess, Sr., et al., Docket No. S-03280A-00-0000; In the matter of Forex Investment Services, Docket No. S-03177A-98-000.

In this instance, the Division is seeking permission to introduce the telephonic testimony of two of approximately ten prospective witnesses scheduled to testify. Only where telephonic testimony is the only option available does the Division seek leave to offer this form of testimony. Consistent with past determinations in this forum, leave to introduce the telephonic testimony of these prospective witnesses is warranted.

III. CONCLUSION

Permitting Edward Morrell and Peter Hudson to testify telephonically at the upcoming administrative hearing allows the Division to present relevant witness evidence that is expected to be reliable and probative, is fundamentally fair, and does not compromise Respondents' due process rights. Therefore, the Division respectfully requests that its motion for leave to present such telephonic testimony be granted.

RESPECTFULLY SUBMITTED this day of October, 2005.

Wendy Coy

Attorney for the Securities Division of the

Arizona Corporation Commission

1	ORIGINAL AND THIRTEEN (13) COPIES of the foregoing filed this <u>urk</u> day of October, 2005, with
2	Docket Control Arizona Corporation Commission 1200 West Washington Phoenix, AZ 85007
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5	COPY of the foregoing hand-delivered this /// day of October, 2005, to:
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7	Arizona Corporation Commission/Hearing Division 1200 West Washington Phoenix A 7, 85007
8	Phoenix, AZ 85007
9	COPY of the foregoing mailed this 1/14 day of October, 2005, to:
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